



Kingfell risk management

– protecting your people, assets and business

All too often risk management relies on outmoded informal techniques, where little is done to identify and quantify the risks involved, policies are expected to provide direction, and operational decisions are made without written record. Inevitably when problems arise only limited information is available to help decision making, leading to confusion, lost time, and wasted effort.

Kingfell's management approach starts with a thorough appreciation of the risks involved, this is easily understood and quantified wherever possible, and can be audited and readily updated to take account of future changes. This understanding can then be used to determine and plan remedial actions, assign responsibilities, track decisions, and record what has been done to retain corporate knowledge and help learning.

InterAct – integrated risk management

InterAct is Kingfell's asset risk management, threat recovery, and business continuity software solution. It works by bringing together key information such as your risk assessments, emergency plans and operating procedures, along with asset information, system specifications and staffing records, to give decision makers the information needed to manage the situation.

Comprehensive task management and decision logging tools record the actions taken should there be a need to look back or to assist learning and help the organisation respond more effectively in the future.

InterAct provides timely access to all critical information and the tools needed to deliver and manage an organisation's response. Accessible from anywhere through a simple web interface it is powerful enough to cover large asset portfolios, and is one of the most comprehensive threat planning and risk management systems on the market.

The benefits of InterAct

- Supports asset stewardship, threat recovery, and other business continuity management practices that maintain the availability and effectiveness of key infrastructure during crises and other testing events
- Fully scalable, which means it is suitable for large complex organisations through to smaller, simpler operations
- Fitted to specific situations and companies – use the modules of InterAct you need now and add functionality as necessary
- Simple, browser-based interface that can be accessed irrespective of location and that does not require specialist knowledge or training
- Consistent with recognized industry standards such as BS 25999 and PAS 55
- Assists in demonstrating a high level of legislative and best-practice compliance to investors, other stakeholders and regulatory bodies.



Why Kingfell?

Kingfell brings a first hand knowledge of human and physical systems to deal with risks and experience of handling real emergencies and crises involving many threat scenarios and environments. Our team can help you to quickly develop a reliable understanding of the risks in various situations, and then advise how best these risks can be contained, mitigated and managed.

We also draw on a strong and diverse network of associates, including experienced professionals from the fire service, police, and armed forces, who have participated in the planning and scenario based training for UK national resilience, emergency planning and risk management forums.

An example of our work

BAA

BAA approached Kingfell for support in developing a bespoke risk tracking model for their airside operations at Heathrow Airport. Initially this was intended to cover fire safety, but the brief has since been extended to cover other components of risk management.

Our approach

Following a comprehensive audit of assets and a review of BAA's systems for tracking fire risk, Kingfell developed InterAct, incorporating a register of airside assets at Heathrow, detailed asset plans and procedures within an internet based graphical user interface. This was rigorously tested and supported through on-going training for users across the organisation.

InterAct has been fully integrated into BAA's Heathrow business continuity planning, and is regularly updated to accommodate changes in the airport's assets and staff.



Kingfell's solution for BAA (Airside Operations) fire risk assessment tracking has been invaluable – their team has been extremely professional and competent. The project team delivered a user friendly front-end to produce a complete overview of all our critical assets, which has set us up well for the unique challenges we face.

Gary Moorshead, Chief Fire Officer, BAA

